

Refund Policy

GynSport Lab Client

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GynSport Lab, LLC

Subject: Refund Policy

At GynSport Lab, LLC, we strive to provide exceptional service and value to our clients. We understand that circumstances may arise where a refund is requested for services or products purchased from our LLC. Below, we outline the conditions under which clients can request refunds, including any applicable fees or restrictions, based on the services or products purchased.

Please take note of the following:

Refund Policy

HoneyBook Integration: Clients who have opted for services integrated with HoneyBook can expect to receive all billing details and communications through HoneyBook's CRM software. This convenient platform manages contracts, payments, scheduling, and invoices in one place, streamlining the client experience.

Hourly Consultations: For clients engaging in hourly consultations, an invoice will be issued shortly after the consultation. Refunds are not available once a consultation session has been conducted and the service has been provided. Payment is expected within 3 days of receiving the invoice to avoid late fees.

Start to Finish Support Package: Clients purchasing the Start to Finish Support Package can anticipate a requested up-front deposit for significant consulting commitments. This deposit secures the consulting services and demonstrates commitment to the process. Please note that upon purchasing this package, the payment is non-refundable. We are dedicated to providing top-quality service throughout the personalized case review process, from pre-consultation to deliverables. Refunds are not available if you choose to discontinue services after purchasing the Start to Finish Support Package.

We value the trust you place in us and are committed to ensuring your satisfaction with our services. If you have any questions or concerns about our refund policy, please don't hesitate to reach out to us at contact@gynsportlab.com.

* Signature required

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